Getting started with eTutoring – Students

What is eTutoring?

eTutoring is an online tutoring platform which allows tutors to work with students synchronously and asynchronously, answering questions in real time, or replying to questions and essay submissions that students have left for review and commentary.

   Click here to watch a video introduction about eTutoring

   Click here for more information on eTutoring

To access eTutoring from your Canvas course, please follow the steps below:

   NOTE: You MUST have popups enabled in your browser to access eTutoring from within Canvas.

   • Login instructions (steps 1-3)
   • Forgot your password?
   • Login error – you have no account
   • Need help?
Getting started with eTutoring – Students

Login instructions (steps 1-3):

Step 1) Click on eTutoring from the left menu in your course:

Step 2) Select your account:
Getting started with eTutoring – Students

Step 3) Enter your eTutoring username & password:
Enter your eTutoring username (same as your UBNet username) and your eTutoring password (if logging in for the first time your password is your UB ID#). You will now automatically be logged in to eTutoring when accessing it from Canvas:

Forgot your password?
If you do not remember your password:
• Click here then follow the instructions below:
Login error – you have no account

If you get the following message saying that you do not have an eTutoring account, please contact the UB eTutoring admin using the email listed below:

“We are sorry but we could not match your profile with any account. Please contact your coordinator.”

UB eTutoring admin: TLC@bridgeport.edu

Need help?

If you need technical support or help using eTutoring:

- Online: eTutoring online support
- Phone: 866-GO-CTDLC (866-462-8352)